

Return & Cancellation Policy

The Boxing Bots

Operated by KAL-M Robotics and Innovations Pvt Ltd

At The Boxing Bots, we strive to ensure that our learners and customers have a positive and fulfilling experience. While we put every effort into delivering quality products and services, we understand that issues may occasionally arise. This policy outlines the steps and conditions under which returns, replacements, or cancellations may be requested.

Returns & Replacements

If you have received:

- A damaged product
- An item with missing components

You must notify us within 7 days of delivery.

What to Do:

- Share clear photos or videos of the damaged or missing parts with our support team at info@theboxingbots.com
- We will assess the situation and respond within 2 business days
- If eligible, we will:
 - Replace the defective/damaged part at no additional cost, or
 - Send missing components within 10 working days

> ⚠️ Note: Damage due to improper use, mishandling, negligence, or unauthorized modification will not be eligible for replacement.

❌ Non-Returnable Items

We do not accept returns of the following:

- Products that have been used or altered
- Kits damaged due to incorrect installation or electrical polarity errors
- Educational course licenses or subscriptions that have been partially or fully accessed
- Products damaged due to shipping mishandling, though we'll help initiate claims with the courier if applicable

🔄 Cancellations & Refunds

- Cancellations can be made only before the order is shipped.
- Once an order has been packed and handed over to the courier, no cancellation or refund is possible.
- To request a cancellation, email info@theboxingbots.com with your order details as soon as possible.
- Any refund, if applicable, will be processed within 7–10 working days from approval.

📧 Product Not as Expected?

If the product appears to differ significantly from its description or your expectations, please contact us within 24 hours of receiving the delivery.

Our team will:


- Review your concern
 - Assess the situation fairly
 - Decide on the appropriate resolution (refund, replacement, or no action)
- > All decisions taken by The Boxing Bots Support Team will be final and made in good faith.


 Final Discretion

The Boxing Bots reserves the right to:

- Approve or reject any return or refund request
- Modify or update this policy at any time without prior notice

We are here to support you and ensure your Robotics journey is smooth and engaging. If you ever face an issue, don't hesitate to reach out — we're here to help!

 Contact: info@theboxingbots.com

 Phone: 800 800 4375