

Shipping & Delivery Policy

The Boxing Bots

Operated by KAL-M Robotics and Innovations Pvt Ltd

DOMESTIC SHIPPING (Within India)

- Orders placed on The Boxing Bots website will be shipped using reliable logistics partners such as BlueDart, DTDC, Delhivery, or India Post (Speed Post).
- All orders are dispatched within 2 working days (excluding Sundays and public holidays), subject to stock availability and confirmation of payment.
- Delivery timelines may vary depending on your location. Standard delivery takes 3–7 business days across most locations in India.

Note:

- We only guarantee handover of the consignment to the shipping partner within the committed time. We are not liable for any delays caused by courier companies, weather, natural calamities, or unforeseen customs or logistic disruptions.
- Products will be shipped to the address provided during checkout. Please ensure accurate and complete address details to avoid delivery issues.
- The Boxing Bots is not responsible for any damage to the product during transit.

BATTERY SHIPPING POLICY

As per Government of India regulations, lithium-ion batteries cannot be shipped by air. Since The Boxing Bots kits include 7.4V Li-ion batteries, all domestic shipments are sent via ground transport only.

INTERNATIONAL SHIPPING (Outside India)

- International orders will be shipped using trusted carriers such as DHL, FedEx, UPS, or other reliable global couriers.
- Batteries will not be included in shipments sent outside of India due to air transport regulations.
- International customers are advised to refer to our website or support team for battery alternatives and compatible specifications for their country.

Customs & Import Duties:

- Any product shipped internationally may attract custom duties, import taxes, or additional clearance fees in your country.
- The Boxing Bots is not responsible for such charges. These charges must be borne by the customer.
- If the customer refuses to accept the shipment or pay the customs fees, the return shipping cost and any additional charges will be deducted from the customer's refund.

ORDER CONFIRMATION & DELIVERY NOTIFICATIONS

- Upon placing your order, you will receive an email confirmation with your order details.
- Once your order is shipped, you will receive a tracking number via email or SMS for real-time tracking.
- For any issues related to delivery, you can contact us at info@theboxingbots.com or through our support line [Insert Number].

IMPORTANT NOTES:

1. Although our website attempts to calculate accurate shipping costs, we reserve the right to recalculate shipping charges in the case of unusual circumstances. We will seek your approval before dispatching your order in such cases.
2. If the updated shipping charges are not acceptable to the customer, a full refund will be processed.
3. Orders once shipped cannot be cancelled or modified.
4. If an order is returned due to incorrect address, non-availability, or refusal to accept delivery, the reshipping charges shall be borne by the customer.

By purchasing through The Boxing Bots platform, you acknowledge and accept the terms outlined above.